



Job Title:	Implementation Technician	Job Category:	Jeron Nurse call
Department/Group:	Installation	Job Code/ Req#:	100
Location:	Home Based	Travel Required:	85%
Level/Salary Range:	Negotiable	Position Type:	Fulltime
HR Contact:		Date posted:	
Education Level	High School Diploma or Equivalent	Posting Expires:	
External posting URL:			
Internal posting URL:			
Applications Accepted By:			
Fax or E-mail: (781) 302-9455 or Careers@SCINOW.com Subject Line: Attention: Director of Operations		Mail: Standard Communications, Inc. 1504 Providence Hwy, Suite 13 Norwood, MA 02062 Tel: 781-302-9300	

Overview:

We are seeking an Implementation Technician that will help us support our Nurse Call installations within the Veterans Hospital Space. This person will travel site to site be able to support the installation process for nurse call systems The Implementation Technician will assist in installing the necessary infrastructure cabling supporting the nurse call systems and associated in room wiring.

Responsibilities:

- Services and installs, Nurse call, and related technologies
- Performs scheduled, routine preventive maintenance on a variety of equipment/systems under contract agreement by inspecting, adjusting, cleaning, and calibrating systems.
- Checking equipment to ensure it's in satisfactory working order, and all job items are accounted for.



- Completes maintenance and installations, within assigned hours, in a manner that reduces emergency calls.
- Assists with the start-up of new equipment or system installation and makes adjustments as needed to ensure the system is operational.
- May plan schedules, lay out basic electrical equipment installations, and assist in the start-up and check-out of new system installations.
- Presents a professional image both in personal and vehicle appearance.
- Performs work assignments in a safe manner and within specified limits.
- Promotes, builds, and maintains good customer relations and assists with contract retention
- Attends and completes training programs as requested.
- Document service and installation actions by completing forms and reports

Qualifications

- Recommended 1 year of experience but not required installing and/or servicing intrusion, nurse call, access control, CCTV security systems, IP cameras and/or related disciplines.
- High School Diploma or equivalent

Preferred Requirements:

- Vocational/Technical training in electrical, security, or computer systems
- Knowledge and understanding of intrusion detection systems, nurse call, electronic access control, CCTV, IP video, surveillance systems, fire alarm and life safety systems
- Must be a self-starter with the ability to work independently
- Must be comfortable working in a hospital (including patient rooms)
- Must be able to physically walk around the hospital throughout the day
- Candidates must be able to work normal business hours Monday-Friday
- Driven to meet or exceed consumer expectations with the exception of being flexible on working outside normal business hours
- Able to interpret and disseminate information
- Able to prepare basic reports and use of the appropriate mode of communication
- Comfortable with technology and the use of standard office programs and networks
- Listening and strong communications skills
- Solid problem solver with decision making acumen
- Take responsibility and be accountable for performing a task at a high level
- Demonstrate personal integrity and honesty





Physical Requirements:

- Climb ladders that extend up to 24 ft. in height
- Carry items up to 50 pounds
- Ability to work on-call on a rotational basis covering after hours emergency calls.
- A valid state driver's license, without restrictions is required.
- Ability to pass a federal background check is required.
- OSHA-10 certification is required.